



UMA Weather Policy:

Once a trip begins, if the activities are cut short due to weather, there is no refund or credit available.

UMA Cancellations and Refunds:

An administrative / processing fee of \$35 per reservation will be charged for client-initiated changes and cancellations. If you cancel for any reason, prior to 30 days before your guided outing, we will happily refund your deposit (less the \$35 processing fee); or you can reschedule for a later date.*

Changes / cancellations can be made by phone or email, and must be acknowledged by the UMA office, in writing.

If you cancel less than 30 days, but more than 5 days, before your guided outing, a credit in the amount of your deposit, will be issued but no refund is available. Credits are valid until the end of the following year.

No date changes or cancellations can be made within 5 business days of the start of the trip or course, and no credit or refund will be available.

For Mt. Rainier trips, no cancellations can be made within 120 days of the start date, and no credit or refund will be available.

All credits are valid until the last day of the following year. Rescheduled programs must occur within the valid credit period.

UMA reserves the right to cancel a trip due to lack of sign ups, or other factors beyond our control, such as a lack of ice or snow. In this case, you will have the option of receiving a refund or credit or rescheduling for a later date. UMA is not responsible for additional expenses incurred, including non-refundable airline tickets, equipment, lodging and other travel-related expenses.

Due to the above policies, we recommend that you purchase travel insurance from a travel agent.

*Once a guide is booked for a private outing or a class is at capacity, a refund of the advance deposit can only be given if the guide or participant slot is rebooked and is congruent with the aforementioned timeline.